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भारत संचार निगम लिमिटेड
(भारत सरकार का उद्यम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

TS/CGM/64/ND
16/6/20

पी.के. पुरवार

अध्यक्ष एवं प्रबन्ध निदेशक

P.K. PURWAR

Chairman & Managing Director

No. BSNLCO/NWCF/35-1/2020/NOW-CFA/Part file

Date: 16.06.2020

Respected Sir,

Subject: - Seeking protection for BSNL officers and staff and ensuring safety of GOI property/establishment for maintaining emergency telecom services to the Government and the Public under Calcutta Telephones.

This is to bring to your kind notice that Calcutta Telephones(CTD) , BSNL is facing serious obstruction in providing critical telecom services to important customers viz. Central Govt., State Govt., Hospitals, Banks, Police, Courts, etc. in addition to general public, from job contract labours who are working through various vendors in CTD under job contract scheme.

These labours in groups are gheraoing, obstructing, threatening and abusing BSNL staff and stalling the normal functioning of offices, fault repair works, movement of stores, etc. In some locations, they have locked the gates to obstruct movement of man and materials. In spite of COVID-19 pandemic guidelines of Central and State Govt., all safety precautions are getting violated by such gatherings of contract labours thereby causing life risk for everyone.

Post VRS, as per BSNL PAN India arrangement, already implemented in all the States, Calcutta telephones has also initiated process of SLA based outsourcing of work, which is being objected by these contract labours. Work orders have been given to new vendors in many places in Kolkata but labour unions are against this changeover and therefore obstructing the new vendors to work.

These labour unions now started doing violent agitations in many telephone exchanges in North Kolkata, North 24 Parganas and Hooghly Districts. Various complaints have been lodged by BSNL officers to Police authorities but Police is neither coming to site nor extending any support. Due to no action taken by the local administration, this agitation has spread across the city and affected other districts as well viz., Howrah & South 24 Parganas.

Contd.

पंजीकृत एवं निगमित कार्यालय : भारत संचार भवन, हरीश चन्द्र माथुर लेन, जनपथ, नई दिल्ली-110001
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These labour unions have forcefully locked BSNL offices and telephone exchanges. As on date 4 main exchanges and 16 small exchanges are locked. Since these main exchanges are the major hubs of BSNL mobile and transmission network, many mobile towers and transmission links could not be restored as the access to these main exchanges have been forcibly blocked by the union leaders. This obstruction of work and disallowing service to the customers by the labour unions is against the announced policy of the present state government.

I would also like to bring to your kind notice that a huge number of landline, broad band, FTTH and leased line faults got accumulated due to super cyclone Amphan and BSNL teams were working day and night for restoration of these faults. But this agitation of contract labours has affected the pace of restoration.

BSNL field officers and staff across Kolkata city and its suburbs are afraid of assault and immediate safety measures are required for avoidance of any serious untoward incidence and for smooth functioning of telecom services. It is also worth mentioning here that Kolkata is the hub for telecom network catering West Bengal and North Eastern States.

I, therefore, request you to kindly help BSNL Calcutta Telephones by giving suitable directives to concerned police authorities for ensuring safety of BSNL employees and elimination of all kind of hindrance, for maintenance of telephone and internet services in the jurisdiction of BSNL Calcutta Telephones.

With Profound Regards,

Yours sincerely,



(P.K. PURWAR)

To

**Shri Rajiva Sinha, IAS
The Chief Secretary,
Government of West Bengal,
Nabanna, 13th Floor, 325,
Sarat Chatterjee Road, Mandirtala Shibpur,
Howrah – 711 102.**

Copy to:

1. The Secretary, Department of Telecommunication, Ministry of Communication & IT, Sanchar Bhawan, New Delhi – 110 001.
2. Additional Chief Secretary (Home), Nabanna, 3rd Floor, 25, Sarat Chatterjee Road, Mandirtala, Shibpur, Howrah – 711 102.
3. Chief General Manager, Calcutta Telephones, Kolkata.