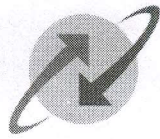


**IMMEDIATE**



**भारत संचार निगम लिमिटेड**

(भारत सरकार का उपक्रम)

**BHARAT SANCHAR NIGAM LIMITED**

(A Govt. of India Enterprise)

**PENSION SECTION**

No. 40-14/2013-Pen. (B)

Dated 16.07.2014.

To

All Heads of Telecom Circles/Telecom Districts &  
Other Administrative Offices/Telecom Stores/Telecom Factories,  
Bharat Sanchar Nigam Limited.

**SUB:** Timely and expeditious disposal of pension cases of the pensioners.

This has a reference to DO from Member (Finance), DOT written to CMD, BSNL regarding delay in settlement of terminal benefits of the employees (copy enclosed). It has also been pointed out that delay in settlement of pension cases not only results in feeling of dissatisfaction and harassment amongst employees of BSNL but at the same time such cases are potential court cases.

2. The DOT has also brought to our notice that as per the information available for the month of January 2014, February 2014 and March 2014, the position of retirement cases and cases not submitted by BSNL authorities are as under:

Month	Total No. of employees retiring during the month	No. of cases pending at BSNL not submitted during the month
Jan 2014	1172	528
Feb 2014	890	393
March 2014	857	339

3. It is, therefore, requested that the GM (Fin.)/GM (Admn), as the case may be, of each circle may be instructed to ensure that pension papers are submitted to the Accounts officer (CCA Cell) not later than six months before the date of retirement of Government servant as incorporated in Rule 61 (4) of CCS (Pension) Rules, 1972 and retirement benefits to the employees are settled in a timely manner.

Encl.: As above.

*R. K. Goyal*  
(R. K. Goyal)

General Manager (Estt.)

Copy for information to:-

1. PPS to CMD/PPS to Member (Fin.), DOT.
2. Director (Fin.), BSNL.
3. ED (Fin.)/GM (CA), BSNL Co.

एनी. मोराइस  
ANNIE.MORAES

सदस्य (वित्त) एवं

पदेन सचिव, भारत सरकार

Member (Finance) Telecom Commission &  
Ex-officio Secretary to Govt. of India  
Phone : 23716161 Fax : 23715762



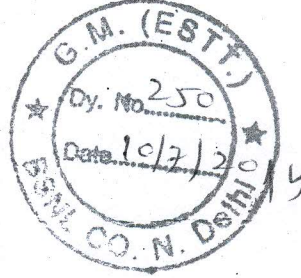
सत्यमेव जयते



भारत सरकार  
संचार एवं सूचना प्रौद्योगिकी मंत्रालय  
दूरसंचार विभाग  
संचार भवन, 20 अशोक रोड़,

नई दिल्ली-110 001

Government of India  
Ministry of Communications &  
Information Technology  
Department of Telecommunications  
Sanchar Bhavan, 20, Ashoka Road,  
New Delhi-110 001



Dated 10/7/2014

-D.O. No.7-56/2012/TA-1/2590 to 2615

Dear

Shri Rai,

This is regarding delay in submission of Pension cases by BSNL authorities to concerned Pr.CCA/CCA offices resulting in non settlement of pension cases .It may be appreciated that delay in settlement of Pension cases not only creates a feeling of dissatisfaction and harassment amongst employees but at the same time such cases are potential court cases.

2. This office has been issuing instructions from time to time to BSNL as well as CCA office for adhering to the time frame enumerated in Rule 58 to 61 of CCS (Pension) Rules ,1972 so that there is no delay in settlement of pension cases .

3. The work of preparation of pension paper should start two years before the date of retirement in accordance with Rule 58 of CCS (Pension) Rules and the Head of Office shall submit the pension papers to the Accounts officer not later than 6 months before the date of retirement of Government servant as incorporated in Rule 61(4) of CCS (Pension) Rules. In exceptional circumstances, when it is not possible to follow the schedule, action for payment of provisional pension may be taken in accordance with Rule 64 of CCS (Pension) Rules.

4. As per the information available for the month of January 2014, February 2014 and March 2014, the position of retirement cases and cases not submitted by BSNL authorities are as under-

Month	Total no. of employees retiring during the month	No. of cases pending at BSNL(Not submitted during the month)
Jan 2014	1172	528
Feb 2014	890	393
Mar 2014	857	339

5. It is ,therefore requested that suitable instructions may kindly be issued to all Heads of BSNL circles to accord top priority for settlement of retirement benefits of the employees in a timely manner. BSNL Corporate Office may also consider fortnightly monitoring of the pension cases (along with GM Administration) as monthly coordination meeting at CCA level is not eliciting the full timely response from BSNL. This would not only reduce hardship to the pensioners but will also help in reducing Pensioners grievances and court cases.

With

regards

Yours sincerely,

Annie Moraes  
(Annie Moraes)

Shri A. N. Rai  
CMD BSNL

Harish Chandra Mathur lane  
Janpath, New Delhi-110001

Copy to- All Pr.CsCA / CsCA to coordinate with respective BSNL units for timely settlement of all pension cases

G.M. (ESTT)

10/7/14

1890-bn/B  
11/7

10/7/14

AG/12-1