



ALL INDIA BHARAT SANCHAR NIGAM LIMITED OFFICERS' ASSOCIATION

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No. AIBSNLOA/CHQ/2019/30

Dated: 2nd August 2019

To

Shri P. K. Purwar Ji,
Chairman and Managing Director,
Bharat Sanchar Nigam Limited,
New Delhi.

Sub: Group Term Insurance – Complaints regarding non-obtaining written option to the scheme – reg

Ref: 1. Our letter No. AIBSNLOA/CHQ/2019/16 dated 2.4.2019
2. Our letter No. AIBSNLOA/CHQ/2019/20 dated 24.5.2019

Sir,

This is in continuation of our letters cited above wherein we had brought to your kind notice the fact that quite a good number of executives are aggrieved since they have been included in the scheme without their written and considered consent and premium has been recovered from their salary.

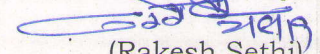
2. In this regard, we had discussions with the Sr. GM (Establishment) and GM (Trg) and we were informed that a three-member committee will examine the representations received and a decision on refund of the recovered premium amount will be taken in consultation with LIC authorities.

3. We learn that no decision has been taken yet to consider the request by individual executives to refund the wrongly recovered premium. We had already mentioned that consent was obtained through ERP, in the opening screen providing buttons either to opt or opt out of the GTI scheme. Without clicking one of the buttons, the executives could not move to the next screen for performing daily activities. In many cases, the sub-ordinate officials used to handle the password and enter the ERP. Any accidental pressing of 'enter' to go to the next page was taken as consent since the default button was set to option towards the scheme. In such a scenario, representations from executives who claim that they have not given their considered consent need to be favorably considered and the recovered premium is to be refunded. Any decision to the contrary, will amount to forcible inclusion in the scheme and will become legally untenable.

4. We, therefore, request you to kindly intervene and to ensure early decision on the matter and refund of the huge amount recovered, at the earliest.

With kind regards,

Yours sincerely,


(Rakesh Sethi)
General Secretary

Copy to: 1. Shri Ashutosh Gupta, General Manager (Trg), BSNL CO.
2. Shri Saurabh Tyagi, Sr. GM (Establishment), BSNL CO ND