



# ALL INDIA BHARAT SANCHAR NIGAM LIMITED OFFICERS' ASSOCIATION

CENTRAL HEAD QUARTER  
AD-87 B, PITAMPURA, Delhi-110034

**PRESIDENT**  
**P. RAMACHANDRAN**  
**MOBILE: 9444903777**

**FINANCIAL SECRETARY**  
**V. K. SHARMA**  
**MOBILE: 9868174965**

**GENERAL SECRETARY**  
**RAKESH SETHI**  
**MOBILE: 9868210449**

No. AIBSNLOA/CHQ/2020/05

Dated: 18<sup>th</sup> May 2020

To

Shri P.K.Purwar,  
Chairman and Managing Director,  
Bharat Sanchar Nigam Limited,  
New Delhi-110001.

**Subject: Lockdown due to COVID-19 – request for allowing outdoor claim with the latest prescription available – reg**

R/Sir,


We would like to bring to your kind knowledge the difficulty in visiting the doctors and obtaining new prescriptions due to COVID-19 lockdown since 24.3.2020, enforced in the entire country.

2. There are a large number of serving BSNL employees and retired BSNL pensioners undergoing continuous treatment for chronic diseases like diabetes mellitus, hypertension, heart, kidney & liver ailments and cancer etc. According to the existing instructions, they are required to submit a new prescription from the doctors when the earlier prescription has expired, while submitting outdoor treatment claims with the voucher. In the present situation, the doctors attend only emergency cases and the patients are not able to obtain a new prescription by visiting the doctors.

3. We, therefore, request you to cause an issue of instructions to all circles/units that claims with the latest available prescription may be allowed for such chronic illnesses, till the country exits from the COVID-19 lockdown.

With kind regards,

Yours sincerely,

  
(Rakesh Sethi) 18/5/2020  
General Secretary

Copy to: 1. Shri Arvind Varnerkar, Director (HR), BSNL  
2. Shri Ashutosh Gupta, General Manager (Admin), BSNL Corporate Office,